

PRE-BID MEETING FOR 'HOUSEKEEPING SERVICES' FOR BANK'S CENTRAL OFFICE PREMISES AND BANK OWNED RESIDENTIAL AREAS

Reference: - Bid No: GEM/2025/B/7052846 dated 02.01.2026

1. A pre-bid meeting was held as per schedule mentioned in the Bid Document at Conference Hall, 16th Floor Chandermukhi Building, Central Bank of India, Nariman Point, Mumbai at **1600 H** on **08 Jan 2026**. Following officials from the Bank and the representatives of the firms attended the meeting: -

S No.	Name	Firm/Organization
a.	Col A K Jha (Retd), AGM-CSO	Central Bank of India
b.	Lt Cdr Vibhav Trivedi (Retd), Manager Security	Central Bank of India
c.	Mr. Amit Puraniya , Manager Security	Central Bank of India
d.	Minhaj Ali	M/s Shree Consultancy Services
e.	Mohammad Tabrez	M/s Accord Security & Facility Service
f.	Simon Jhon Mathmari	M/s Impressive Hospitalities Pvt. Ltd.
g.	Saeed Khwaja	M/s M R Clean Services Pvt. Ltd.
h.	Fiza Shaikh	M/s Kaarya Facilities & Services Limited
i.	Rashmi Mankame	M/s MPower Facility Services Pvt. Ltd.
j.	Dattatray Kale	M/s Vikhyat Projects Pvt. Ltd.
k.	Pandharinat Rajapurkar	M/s Dpransh Security Services Pvt. Ltd.
l.	Dhiraj Singh	M/s Eagle Security & Personnel Service
m.	Akash Mahadik	M/s Eagle SPS India Pvt. Ltd.
n.	Laveena Vegas	M/s All Services Global Pvt. Ltd.
o.	Shailesh S Bhoire	M/s National Security Services
p.	Ajit N Gaikwad	M/s Shubham Services
q.	Ajay Giri	M/s S V Enterprises (India) Pvt. Ltd.

2. The queries of the vendors were discussed one by one and the decisions given are as under:

S. No.	Bid/ RA Section	Seller Query/ Representation	Bank's Reply
1.	Bid Eligibility Criteria	This representation is submitted seeking clarification on technical eligibility and scope of work clauses of the tender. With reference to Additional Terms & Conditions Clauses 1 and 4, it is submitted that any past debarment order against our firm has been stayed by the Hon'ble High Court and is presently inoperative. As per law, a stayed order has no effect. An affidavit on ₹100 stamp paper confirming the same is being submitted, and technical	a) Kindly submit the copy of Stay Order by the Hon'ble High Court along with the 'Debarment Order' against your firm. b) Clarification sought is not clear and the clauses 14 and 17 refer to a

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		eligibility may be evaluated based on the current legal status. Clarification is sought on Clause 2 whether litigation limited to continuation of a stay order, without any final adverse order, would be treated as disqualification. Clarification is also requested on Scope of Work Clauses 14 and 17 regarding waste disposal protocols and storage space, and on coordination for mandatory site visits as per Clause 22.	different matter. c) Scope of work is already defined. d) Please be guided by the RFP for the Site Visit.
2.	Terms and Conditions	Dear Sir/Madam, Kindly request you to accept EMD in the form of Bank Guarantee. Also request you to define similar work experience criteria.	a) Please be guided by the GeM General Terms and Conditions Clause 2(k). b) The RFP is related to House Keeping Services and experience in the same has been sought.
3.	NSIC and MSME Registration Certificate valid as on 01 Jan 2026	As per the MSME registration guidelines, bidders are required to produce only the Udyam Registration Certificate to establish MSME status. The inclusion of NSIC registration as a mandatory document for this purpose appears redundant and may not be necessary. We request that this clause be reviewed and amended to specify that only the Udyam Registration Certificate is mandatory, or alternatively, the NSIC certificate requirement be deleted to streamline the process and avoid unnecessary documentation.	The prospective bidders are required to provide certificates as applicable to them for processing by a Committee of the Bank.
4.	Trademark Registration Certificate	Trademark registration is generally not a mandatory requirement for tenders related to housekeeping services. Imposing such a requirement may restrict the participation of qualified bidders and is not aligned with standard practices or CVC guidelines, which do not mandate trademark registration for service contracts of this nature. We kindly request that this clause be reviewed and amended or deleted to ensure a more inclusive participation process.	CVC Guidelines have all been compiled into a Policy issued by the Govt. The RFP has been accordingly prepared.
5.	Bank Solvency Certificate not less than ₹4 Crores.	Considering the work contract value for one year is approximately ₹3.18 crore, and in line with CVC guidelines, which specify that the solvency requirement should be at least 30% of the estimated contract value, we suggest revising the solvency requirement to reflect this. Accordingly, we request that the clause be amended to specify a solvency certificate value aligning with CVC norms and ensuring fairness for bidders.	It is clarified that Solvency Certificate for minimum ₹ 4 Crores as on 01 Sep 2025 or later is required.

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6.	All the bidders are requested to visit the site(s) and understand the scope of work before submission of bids. Bank will facilitate the same.	To facilitate comprehensive site visits and accurate bid preparation, kindly provide detailed addresses and contact persons for each location. This will enable us to plan effectively and ensure our bids are competitive and accurate. Your cooperation in sharing this information would be highly appreciated.	You are advised to contact the following official for the desired Site Visit: Contact Person Name– Amit Puraniya, Designation – Manager-Security Mobile No. – 8928063562
7.	Number (Up To 100%) Of Service Provided in The Past Year to Government Agencies with Minimum Footfall.	As per GeM disclaimer point no. 10, Seeking experience from specific organization / department / institute only or from foreign / export experience. We request that this requirement be amended or deleted, as it unduly restricts bidders like us who have relevant experience working with government and private sector organizations across diverse sectors. An inclusive approach would promote fair competition.	Please be guided as per RFP as the Clause is Not Applicable in this case.
8.	Number (Up To 100%) of Contracts Executed with Business Revenue of Not Less Than in A Single Contract to A Government Agency in The Past Three Years.	As per Gem disclaimer point no. 10, Seeking experience from specific organization /department / institute only or from foreign / export experience. We request that this requirement be amended or deleted, as it unduly restricts bidders like us who have relevant experience working with government and private sector organizations across diverse sectors. An inclusive approach would promote fair competition.	Please be guided as per RFP as the Clause is Not Applicable in this case.
9.	Minimum Years of Experience in House Keeping Services at Central Govt. / State Govt. / PSU/ RBI/Any Scheduled Commercial Banks.	As per Gem disclaimer point no. 10, Seeking experience from specific organization /department / institute only or from foreign / export experience. We request that this requirement be amended or deleted, as it unduly restricts bidders like us who have relevant experience working with government and private sector organizations across diverse sectors. An inclusive approach would promote fair competition.	Please be guided as per RFP as the Clause is Not Applicable in this case.

(K K Kala)

General Manager